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09 April 2026

Dear Customer,

Further to our notification issued on 09 March 2026 regarding volatility in the fuel market, we are writing to provide an update.

Since our previous communication, fuel prices have continued to rise significantly and, as of today, have increased further in line with ongoing market movement. Unfortunately, the level and pace of these increases mean that fuel charges applied to hired equipment returned without a full tank will also need to reflect the prevailing market rate at the time of return.

As outlined previously, our fuel policy remains on a sale or return basis. Machines are supplied with fuel and are expected to be returned refuelled. Where equipment is returned without being full, fuel will be charged at the applicable rate in effect on that date.

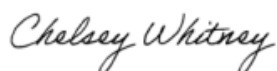
For customers operating under a bespoke agreement or framework where fuel is charged differently to standard market value, we will of course continue to honour the agreed terms in place. However, due to daily market fluctuations and supplier pricing changes, customers should continue to expect movement in fuel rates in accordance with the structure of their agreement.

We appreciate that continued increases are unwelcome, and we want to reassure you that we are still monitoring the situation closely and reviewing costs daily to keep any increases to an absolute minimum wherever possible. However, given the sustained rise in fuel prices, it is not possible for us to absorb these costs in full.

To help minimise charges, we would kindly ask customers to ensure that all assets are returned with fuel tanks full wherever possible.

We appreciate your understanding and continued support. If you would like to discuss fuel charges or any aspect of your account, please speak to your usual contact, your Account Manager, or a member of our Hire Desk team.

Yours faithfully,



Chelsey Whitney
Commercial Director
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